

**JUDICIAL PROCEEDINGS PANEL
REQUEST FOR INFORMATION SET # 1**

45. Services: Are victim satisfaction surveys utilized? If so, please describe the survey process and provide copies of surveys and reports produced from them.

USA	The survey being utilized is the 2014 Survivor Experience Survey (2014 SES). The DOD is the release authority for this survey. The SVC Program is not independently surveying victims.
USAF	<p>The Victim Impact Survey was implemented in March 2013 with an electronic survey capability through SurveyMonkey. The VIS was implemented primarily to evaluate the SVC Program, but includes several questions to evaluate the Victim and Witness Assistance program and military justice process as well. Several of the questions were drawn directly from a RAND study, No More Rights Without Remedies: An Impact Evaluation of the National Crime Victim Law Institute’s Victims’ Rights Clinics. The survey includes 42 questions that are a mixture of asking the victim for an objective response and providing several areas where the victim can submit open ended comments. The VIS is provided to victims once disposition of the allegations against the accused is complete. Victims may answer questions anonymously or provide their name and contact information if they choose. Screenshots of the VIS questions are attached. (Atch 45.1)</p> <p>Attached is data that captures Victim Impact Survey responses received during FY13. (Atch 45.2)</p> <p>Attached is data that captures approximately one year worth of Victim Impact Survey responses received from April 2013 – March 2014. (Atch 45.3)</p> <p>Complete victim responses are not provided in order to protect the privacy of the victims who completed the survey, who were not notified of the possibility that their comments would be released to the public.</p> <p><u>References:</u></p> <ul style="list-style-type: none"> - No More Rights Without Remedies: An Impact Evaluation of the National Crime Victim Law Institute’s Victims’ Rights Clinics. http://www.rand.org/content/dam/rand/pubs/technical_reports/2012/RAND_TR1179.pdf <p>ATTACHMENTS:</p> <ul style="list-style-type: none"> - Atch 45.1 – Military Justice Feedback – SA Victims Survey Screenshots - Atch 45.2 – Victim Impact Survey Data (FY13) - Atch 45.3 – Victim Impact Survey Results (Apr 2013 – Mar 2014)
USN	Yes, victims are asked to fill out a Victim Satisfaction Survey at the close of VLC support. Participation is voluntary and responses are confidential. Several collective VLC Victim Survey Reports are attached in enclosure (26). VLC also encourage victims to participate in the broader DoD Survivor Experience Survey. The Navy VLCP has not received results from that survey as they are being included in the

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	<p>Sexual Assault Prevention and Response Report to the President of the United States.</p> <p>ENCLOSURE 26:</p> <ul style="list-style-type: none"> - VLC Client Satisfaction Survey Report (29 Jan 2014) - VLC Client Satisfaction Survey Report (Part II) (14 Oct 2014)
USMC	<p>No victim satisfaction survey is used by VLCO at this time. However, OIC, VLCO has provided substantial input and attended planning meetings regarding the development of the DoD SAPRO Survivor Experience Survey. This survey will be implemented during FY15 and includes VLC specific questions.</p>
USCG	<p>The Coast Guard currently utilizes a victim satisfaction survey. In order to minimize the number of surveys completed by a victim at the end of the process, both the SAPR office and SVC program use a joint survey that is submitted by the SVC program and the data is maintained in the SVC program office. The survey can be found at https://surveys.uscg.mil/Community/se.ashx?s=6F20F7740FB72B07. Because the program has only been in existence since July 2013, and because the survey is provided only after the victim's case is complete, insufficient data exists at this time to create a report based on the information.</p>